

2023-2025
Strategic Plan



Yallambee

Live at ease.

Our Commitment

Delivering High-Quality Care

Yallambee is a not-for-profit aged care service overseen by a community based Board of Directors. Yallambee has a commitment to the provision of quality aged care and services to residents of Traralgon and the wider community through residential care and independent living. Yallambee demonstrates this commitment through the homes Vision, Mission and Values statement.

Vision, Mission & Values Statement

Our Vision

Yallambee – the most trusted aged care and health care provider, enabling people to live well and live at ease.

Our Mission

Yallambee – researching, developing and delivering an innovative range of high quality aged care and health care services.

Our Values

L

Life – We will act with **dignity** and **honesty** to enhance each resident's **quality of life** and **independence**; based on a culture of exemplary service delivery.

I

Integrity – Our organisation's people will, at all times, act with **reliability** and **truthfulness**; ensuring Yallambee is widely known through its **competence** and **professionalism**

V

Vitality – Encouraging our residents to live their best lives through their own **choices**, **meaningful** activity, and **laughter**.

E

Empathy – We will act with **respect**, **compassion**, and **care** for each of our residents, their families, and friends by showing **support** and **understanding**.

at ease.



Key Strategies 2023 - 2025

Strategy One: Creating Community for the Future

Engaging with our residents and the wider community

Understand future community needs

Build future professional relationships and partnerships



Strategy Two: Designing Care for the Future

Explore new innovative service models

Develop future models of care

Residents experience the best care



Strategy Three: Learning for the Future

Create a culture of learning

Ensure staff and Directors are future ready

Strong focus on a multi-skilled workforce



Live at ease.



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Yallambee Traralgon